



## ACH – Automated Clearing House

### FREQUENTLY ASKED QUESTIONS

- Why is this DANGELO'S preferred payment method?  
*There are seven (7) benefits to you, our valued customer and to DANGELO as your Supplier.*
- What are those benefits?
  1. Security – Reduce the chances for check fraud. Paper checks in the mail continue to be the method most subjected to fraud in 2021. ◦Source: [www.afponline.org/](http://www.afponline.org/)
  2. Convenience – There is no need to issue, cut, and mail a check. This saves you; a check, an envelope, postage and ink. Funds are transferred electronically after your authorization.
  3. Reduce error – Spending less time processing payments can contribute to making human error less likely.
  4. Faster processing – Unlike USPS mailing time, ACH payments are completed same day with posting to customers' bank account in 24 - 48 hours after submission.
  5. Efficiency – Bank account details do not expire like credit cards, and can be quickly updated.
  6. Lower costs – DANGELO's cost to process an ACH is significantly less than checks or credit cards, which means we are able to keep costs down. ACH payment processing is FREE.
  7. Control – You submit the dollar amount of each payment. Timing is more precise than mailing a check and waiting for it to clear your banking institute.
- How do I get started?  
*Complete the DANGELO ACH Form and return via email to our team: [ar@jwdco.com](mailto:ar@jwdco.com)*  
(We recommend sending a voided check for initial setup)
- How long does enrollment take?  
*After verification, we can initiate the process same business day.*
- What if we change account numbers or bank?  
*Complete a new ACH Form or call our Accounting Team.*
- Our company has a standard ACH letter. Can you accept this letter instead of your DANGELO Form?  
*Yes, we certainly can use your letter in lieu of our form.*
- Will I still get a copy of my receipt?  
*Yes, we will email you confirmation for your records same day if received by 2pm (PST).  
Otherwise, you'll receive confirmation the following business day.*